



City of Oak Ridge and Waste Connections Guidelines

Curbside Garbage Service

- Collected once per week.
- Garbage must be placed curbside the night before, or prior to 7 a.m. on the scheduled day of collection.
- Place all garbage in the provided cart. Place cart(s) at least 5 feet away from any other objects such as mailboxes, cars, other carts, etc.
- Curbside bulky collection needs to be coordinated through the city at 865-425-1875.
- Construction debris can be taken to the Convenience Center on Warehouse Road on Wednesday through Sunday and hazardous materials can be taken to the Anderson Co. Blockhouse Center. Please refer to the Anderson County website for more information regarding proper Hazardous waste disposal.

Curbside Recycling Service

- Collected once a week.
- Recyclables must be placed curbside the night before, or prior to 7 a.m. on the scheduled day of collection.
- Items accepted for collection include: steel/tin/aluminum cans, plastic jugs and bottles, flattened corrugated cardboard, newsprint, paper bags, mixed paper and magazines.
- **GLASS IS NO LONGER ACCEPTED WITH RECYCLABLES.**

Holiday Schedule

There is no collection on the following holidays: Thanksgiving Day and Christmas Day. All services will be pushed back by one day following the holiday. For example, if collection in your area is scheduled for Tuesday, the same day as the holiday, then pick up will be on Wednesday. Customers scheduled for Wednesday will be collected on Thursday. Thursday scheduled collection will be picked up on Friday and so forth. Friday collection will be moved to Saturday.

Special Services

Schedules for leaf collections, annual brush removal and bi-annual collections of bulky cleanups can be found on the City website at www.oakridgetn.gov.

Frequently Asked Questions

1. Why are services changing?

- The City's is beginning a new solid waste contract and is improving services by providing a uniform way to collect household garbage and recycling carts that allow for automated collection.
- This will reduce the amount of litter in neighborhoods caused by open containers or torn bags and improve overall customer service to residents.

2. How will my service improve?

- All residents are to use these new, 95-gallon garbage bins and are to use their current, brown recycle bins. This will eliminate manual garbage collection and the need for residents to purchase multiple 32-gallon containers to accommodate household waste. Many residents already participate in recycle and have been provided a cart that is taken to the curb. This service has not changed but if you do not have a brown recycle cart, one will be provided to you upon request.

3. What will the services include?

- Once a week curbside garbage collection (automated)
- Once a week curbside recycle collection (automated)
- Brush cleanup collection service (once annually)
- Leaf pickup collection service (once annually)
- Bulky item collections service (bi-annually)

4. Do I have to recycle?

Although recycling is not mandatory, it is strongly encouraged. Recycling reduces the amount of garbage that goes into our landfills. It reduces the amount of waste that you put in your carts. Choosing not to recycle will not reduce your monthly bill.

GLASS WILL NO LONGER BE ACCEPTED AS RECYCLABLE MATERIAL

Recycle Right: Place your glass in the trash!

Effective July 1, 2021 Waste Connections will be your trash and recycling provider.
We will not be accepting any glass in your curbside recycling cart(s).

Here's why:

When consumer recycling efforts began, providers required customers sort their plastics, cardboard, and glass in separate bins, known as multi-stream collection. This approach simplified recycling processing but was too difficult for everyday consumers to manage.

To encourage more consumers to recycle, the industry shifted to the convenience of a single-bin, or single-stream process. Consumers put all of their recyclables in a single bin, and the sorting is handled by providers at material facilities (MRFs).

But, glass creates all kinds of issues in single-stream recycling because:
IT'S FRAGILE – glass breaks easily, so much of what ends up at our MRF's isn't in good enough condition to be reused.

IT'S HEAVY – there are very few glass processing centers in the U.S., and transporting glass from our MRF to glass recyclers is costly and increases emissions.

IT CONTAMINATES – it is nearly impossible to keep tiny glass fragments from contaminating paper and other recyclables, as well as damaging processing equipment. Plus, most of the glass contains food and other particles that make it more difficult to process. China stopped buying most of America's recyclables, mainly due to contamination.

Combined with the fact that recycling is becoming more expensive for local governments, these factors mean the costs of accepting glass outweigh the benefits. Since ADS will no longer collect glass in your curbside bin, here's how you can reduce and reuse it:

- Recycle light bulbs at most hardware and home improvement stores
- Repurpose glass containers as vases or to store dry goods
- Buy in bulk to minimize the amount of glass you're purchasing

Know Before You Throw!

Acceptable Recyclables Include:

Cardboard

(Flattened)

Paper

(Office Paper, Brown Paper Bags, Mail, Etc.)

Aluminum Cans & Metal Containers

(After being rinsed)

#1-7 Plastic Bottles, Jugs & Containers

(After being rinsed)

For more information please contact Customer Service at 865-482-3656

HOW TO PROPERLY PLACE CARTS CURBSIDE ON COLLECTION DAY

We need your help to serve you better and to improve collection efficiency!

STEP #1

CLOSE THE LID & ROLL TO CURBSIDE

Place all items inside the cart, close the lid completely and safely ROLL the cart(s) to the edge of the curb. Please bag all trash to prevent litter.

STEP #2

MAKE SURE THE CART HANDLE IS FACING YOUR HOME

Place the cart(s) at the edge of the curb with the wheels and handle facing the house and the lid opening facing the street.

STEP #3

CARTS MUST BE CLEAR OF ALL OBSTACLES

Make sure there is nothing in front of the cart and at least 5 feet of space or clearance on all other sides. Do not place any trash or recycling on the lid or beside the cart. Everything MUST be in the cart for collection.

Cart Placement Guidelines

To ensure our trucks can safely collect your trash and recycling, please adhere to the following guidelines.



Avoid placing carts under trees and power lines



Please place all containers no more than 3ft from the road for service



Please place your cart out before 7am on collection days



Make sure no cars are parked in front of your containers



For our safety, please keep carts weight under 80lbs

Please remember, keep a minimum of 5 feet of space between carts and other objects.

For questions, visit www.oakridgetn.gov or call 865-425-1875. Thank you!